

Partners:

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## STENHOUSE MEDICAL CENTRE PPG

### Minutes 9<sup>th</sup> November 2011

- **Attended by** Mike Wilkins (chair) John Smith, Betty Willmott, Shirley Ringrose, Clive Duckworth, Nuala Danquah, Martin Rowlatt, Pam Husband and Dr Kate Evans, Denise Champion, Marion from Daybrook's PPG  
(apologies from Mike Newman & Susan Scola, Colleen Jenkins, Heather McCormack)
- **Agree minutes** from previous meeting
- **Communication-** agreed to defer setting up a facebook or twitter page, web page to be set up within next 2 weeks by Martin.
- Marion from **Daybrook's PPG, answer & question** on how they use their PPG- agreed to share any ideas(Pam to stay in contact with Helen(chair)from Daybrook), discuss their next health event- spring re dementia and aim to offer similar health event at same time, discussed types of health events that would be beneficial, but maybe more restricted within Stenhouse as we do not have a separate room to provide an event.
- **Patient survey**, now completed, wait results from Martin, to be produced for December's meeting.
- **Update on referrals-** Dr Evans discussed a new way that doctors will be referring patients, and will be having morning meetings to discuss each possible referral, to enable the best and most effective way to treat each possible referral, no impact on patient care is aimed to improve processes
- **Magazine article** about our pt, Marie Hecht discussed and agreed to display on PPG board. Pam & Clive to meet w/c 21<sup>st</sup> Nov to set up board

**Next meeting date set 14<sup>th</sup> December at 2pm at Stenhouse**

#### Agenda for December's meeting

- **Patient survey**
- **Review PPG notice board**
- **Discuss further health events**
- **AOB**